

Solutions Pathway May 2021 Release:

- **Quick Add Enhancements**

The Quick Add option has been enhanced so purchasing users can now add applicable Price Concession or Promotion codes during the Quick Add process.

The Upload option has been updated so items uploaded will now retain the order in which they were added. The sample spreadsheet shows the correct format to use.

There will be additional messaging to advise users earlier of any issues with items being added.

- **Performance Improvements**

Various performance improvements made to the Product Display Pages and the Listing Pages (Catalog). Users should see improved performance especially around image loading and search performance.

- **Model / SKU Sorting**

Corrected an issue where the models were not always showing before the SKUs in the Product Listing Pages (catalog). Users should now consistently see the models being listed before the SKUs.

- **List bugs**

Corrected an issue with the "Create List" option that appears when adding to a list. This functionality had stopped working but is now bringing up the "Create List" option as expected.

Corrected an issue where the delete button would become unresponsive when trying to delete multiple items from a list. Users will now be able to delete multiple items from the list.

- **Syndication File - New Field**

A new field is being added to the syndication file. Users will now be able to get Discount Group as part of the syndication download.

- **Video Assets Now Show in the Image Carousel**

Video assets are now visible in the image carousel when on a Product Display Page. Videos had been showing in the Resources section of the page. This will make it easier for users to find and play videos related to the products.

- **Improved Options for End of Life Items in the Cart and List**

If an item is superseded or End of Life, users will see the line highlighted in red with a message advising the appropriate action for the item.

If there is a replacement Part Number, the user will be able to Click to have the replacement item added to the Cart or List and the EOL item will be removed.

User will receive an additional message and will not be able to submit an order if the appropriate action has not been taken.

- **3rd Party Bill To Address (North America Only)**

For ship methods requiring a 3rd Party Bill to address, the purchasing user will be prompted to add the address when they click on Submit Order.

Solutions Pathway April 2021 Release:

- **Changes to “Current” List Functionality**

Users will no longer have their “Current List” separated from their Saved Lists. All users will have their Current List moved to the Saved Lists screen. This gives users the ability to:

- Sort all their lists by any of the columns including Item, Quantity, Lead Time or Price
- Copy the list to a new saved list
- Rename their list
- Delete their list
- Select all (or some) items in a list and delete those items

This change also removes the mini-list popup for current lists.

- **Ability to Choose a Saved List**

Users can now choose the list they would like to save an item to when selecting the "Add to List" button. When a user selects the “Add to List” button, they will be presented with a drop down of their saved lists along with the ability to create a new list. This will help users add items to existing saved lists more quickly. This will also be available from the Configurator.

- **Catalog and Download Links Added**

Links added in the Product Display Pages that will take users to the catalog or allow them to download the catalog for related items. Users will now be able to quickly see all the Standard Configurations, Bundled Kits, and Spare Parts for a model in the catalog view.

- **Changes to Authentication Timeout**

The session timeout has been raised from 1 hour to 10 hours. Users should no longer need to log back in to Solutions Pathway throughout the day.

- **More Descriptive Browser Titles**

New browser titles have been introduced to make it clearer for users to know page they have open. This should make it easier to recognize the site being viewed when a user has multiple tabs open in their browser.

- **All Levels of the Breadcrumb Now Clickable**

Users navigating down a menu currently see a breadcrumb trail so they can see where they are in the product hierarchy. Categories deeper than the 4th level were not clickable (example: Handheld Scanners).

Home > Products > Barcode Scanners > General Purpose Scanners > Handheld Scanners > DS2278 Handheld Scanner

Users will now be able to click on any level of this breadcrumb trail and jump to that level of the hierarchy.

- **Video Assets Now Show in the Image Carousel**
Video assets are now visible in the image carousel when on a Product Display Page. Videos had been showing in the Resources section of the page. This will make it easier for users to find and play videos related to the products.
- **Catalog Download Issue Fixed**
Fixed an issue in the catalog download file that would cause some of the data to show in the incorrect column. Users should now be able to download from the catalog without alignment issues.
- **Opportunity Name Visible when Configuring in Solutions Pathway**
Sales users that have punched out of an SFDC Opportunity or Partner Led PC to create a configuration in Solutions Pathway will now see the Opportunity Name in the eyebrow above the search bar. This will help users identify what opportunity they were configuring for within Solutions Pathway.

Solutions Pathway March 2021 Release 2:

- **New Model Filter**
A new filter for Model has been added to the Catalog. Users can now choose to filter Services, Software, Supplies or Spare Parts by the Hardware Model they are intended to be used with. This will allow users to filter results down more quickly to the products that will work for their relevant model.
- **Download Products Bug Fix**
Fixed an issue where selecting the download button from the "Products" page would cause an error. Users should now be able to download the file without error.
- **Training Order Invoices**
Partners placing training orders via credit card can now see a list of their training orders. This will allow users who don't have access to the Orders Dashboard to view a list of their training orders and request for a copy invoice to be sent by email.

Solutions Pathway March 2021 Release 1:

- **Updated Standard Lead Time Information**

The “Usually Ships Within” information has been updated to provide more accurate standard lead times for items which have more than 4 weeks lead time.
- **New Search Filter for Supplies**

A new search parameter has been added to the supplies products that will allow a user to search for supplies by printer model. This will enable users to more easily narrow results by specific printer using the supplies.
- **Expired Price Concession Visibility**

Users with Price Concession visibility will now have also have visibility to PCs that have expired within the last 12 months. The status of each Price Concession is listed in the Price Concession section and will be available when downloading the report of all Price Concessions, so that users can quickly differentiate between Approved and Expired Price Concessions.
- **Training Order Invoices**

Partners placing training orders via credit card can now see a list of their training orders. This will allow users who don't have access to the Orders Dashboard to view a list of their training orders and request for a copy invoice to be sent by email.
- **Catalog Download Fix**

Corrected a bug that truncated the list of SKUs when downloading from the catalog. Users should now see the full list of SKUs in the download file instead of only seeing the SKUs that were visible on the current page.
- **Changes to Printer SKU Country Eligibility**

Improved the messaging for Country Certification on printer Items so countries outside of region are not shown. Also addressed a scenario where no countries were displayed in the country list.
- **Refresh Cart Button**

Refresh cart option will allow users to refresh the shopping cart if the List Price did not update as expected rather than delete and re-add items.
- **Ship To Address Book**

The current ship to address will now be displayed at the top of the address book. The select box will also be highlighted so the user knows which address has been selected for their shopping cart.

Solutions Pathway February 2021 Release:

- **Mini Cart / List Performance Improvement**

Performance improvement made to mini-list and mini-cart to prevent entire list from having to load before page will successfully load. Users will now see pagination (page up/down arrows) in the mini-list and mini-cart. This will improve page loading performance for all pages in Solutions Pathway especially in scenarios where users have many items in their list/cart.
- **Fixed Catalog Download Error**

Fixed a bug that could cause a catalog download to hang when trying to download a model with no SKUs associated to it.
- **Missing Professional Service Items**

Fixed an issue where some "custom quoted" SKUs were not showing up in the catalog. Users will now see these SKUs with a net price of "Custom Quote"
- **Missing Items with Net Pricing**

Fixed an issue where custom SKUs set up with net pricing were not showing up in the catalog. Users set up with access to those custom SKUs will now see them along with their net price.
- **Mega Menu Hyperlinks**

Mega menu primary categories are now clickable and will take you to the catalog for that category. Users can now click on Products, Software, Services, etc. and be taken to the highest level in the catalog.
- **Search Terms Not Clearing from Search Filters**

Fixed an issue where search term did not clear when navigating back to the catalog. Now when a user enters a search term in the search filter it will be removed when the user navigates off the page.
- **Ship To Contact**

Ship to contact will no longer populate with the user's name when new or saved addresses are selected and contact details have not been added.
- **Save to List Options for Service Items Added to Cart**

New functionality introduced to allow a user to save to an existing list or create a new list when a Service item is added to a cart through Quick Add or Configurator and is systematically taken out of the cart. User will be presented an option to put those items in an existing list or create a new one.

Solutions Pathway January 2021 Release:

- **List Improvements**

Users can now copy a saved list to a new list and rename an existing list.

Current List and Saved Lists are now available on one List Detail screen with a drop down to allow the user to select any saved lists, create a new list, or view the detailed items on a list.

Solutions Pathway December 2020 Release:

- **Accessory Guide Link in Configurator**

In the Configurator, when users add an accessory to a model configuration a message will be displayed with a link to that model's accessory guide if available.

- **Accessory Part Number Search in Configurator**

In the "Select your accessories" section of the Configurator, users are now able to search for accessories by Part Number. If users know the part number they are looking for, they can search for it directly instead of using the categories filters. The Search works with either exact or partial SKU; in the case of partial SKU the results will display all accessories for that model which contain the values entered as input for the search.

- **Corrected Supplies Catalog Download File**

SKU name is removed from Model field. This addresses the issue where a user downloading the supplies catalog would see both SKU and Model in the Model field.

- **Improvements to Lists**

Added functionality to link directly to a Product Page from an item in a list.

- **Sorting in Lists**

Columns in lists are now sortable. When the user clicks on the header of the column it is sorted as ascending, clicking again will sort as descending. Arrow next to the label indicates which column has the sorting on.

- **Added "Model" Facet in Catalog**

Users can now leverage a new search facet (filter) in the catalog to select a specific model and see only the results applicable to that model. This will help users who already know what model they are looking for to narrow down search results faster.

- **Search Bar for Facets in Catalog**

Every search facet (filter) in the catalog with more than 10 facet values will have a search bar appear when facet is opened. As user types in search bar number of facet values are narrowed down. This will help users find their search value faster when leveraging facets with a large number of options.

- **Search Facets UI Improvements**
Corrected an issue where selecting a search facet (filter) value would close the facet. This prevented a user from easily selecting multiple values. Other minor UI improvements to facets.

Solutions Pathway November 2020 Release:

- **Enhancements to Lists**
Improvements to current and saved lists were made as part of an ongoing group of enhancements to provide a more intuitive user experience with lists.
- **Image Loading**
Improvements made to the way images are loaded to enhance site performance
- **View Unit List Price in Configurator cart**
Users can expand each row in the configurator cart to see the description; in addition to that users can now also see the Unit List Price.
- **Ship to Address Creation**
Improved recommendations for new address creation using Google search functionality.

Solutions Pathway October 2020 Release:

- **Addressed Multiple Screen Refresh Issue at Login**
Addressed an issue that would cause some users to experience multiple screen refreshes (flashing) during initial login.
- **Added Identifier for Custom Products**
Blue notification box has been added to all custom items. The notification is expandable and shows a disclaimer message. If the item is custom and there is a life cycle status both notifications are displayed side by side.
- **Enlarged Image Size of Accessories in Product Configurator**
Accessory images have been made bigger in the product configurator, so they are easier to identify.

- **Minimum Order Quantity Validation**
Introduced functionality to validate minimum order quantities during the checkout process to ensure the order can be booked successfully on submission.

Solutions Pathway September 2020 Release:

- **Added clarification to ruggedized tablet pages and configurator**
Created banner to alert users to the potential availability of non-standard configurations for ruggedized tablets.
- **Improved readability of product detail page compare chart**
Improved the look of the Compare Chart on product details page to make it easier to compare attributes of similar products.
- **Fixed bug to allow zoom on hover of product details page main image** Fix now enables ability to zoom in on main photo to see more detail of products.
- **Enhanced site search functionality to allow for ordering of search results**
Enhancements made to site search capability to allow for more relevant items to appear higher in the search results. This functionality will enable ongoing improvements in the search results over the coming months.
- **Created a new report in Orders Dashboard**
A new report which allows the user to retrieve IMEI Radio serial numbers has been added to the Orders Dashboard in a new section titled "Other Reports".

Solutions Pathway August 2020 Release:

- **Inclusion of model name facet for supplies**
A new supplies facet (filter) was created for the product friendly name of supplies models based on feedback regarding how customers search for supplies.
- **Added additional category images to replace Zebra Logos**
Missing category and supplies images on ZSP have been updated to provide better visual aids to the product category.
- **UI Improvements on the configurator**
In Mobile view “Add to Cart” button moved closer to the configurator cart to improve user experience.
Pagination in the configurator aligned to the style on Solution Pathway for consistency across the platform.
- **Add MAP Pricing to NA Catalogs**
MAP Pricing is now displayed in the SKU detail page and List views for North American partners. It will not be displayed for partners in LATAM, EMEA, or APAC.
- **Resolved Demo/Promotions site cache issue**
This resolves the issue of a user seeing their standard discount instead of their demo/promotional discount. This had occurred if the user had an existing ZSP session open and then opened the demo/promotion sites.
- **Various bug fixes**
 - Training now shows in mega menu
 - Lead time in list view now corrected to align with lead times in SKU detail page and mini-cart

Solutions Pathway July 2020 Release:

- **Enable Custom Quoted items to be shown in ZSP**
Ability to view Zebra offerings that are custom quoted (i.e. Professional Services). Previously, Solutions Pathway did not have the ability to show items that did not have an assigned list price. This enhancement provides visibility to quotable items and shows a price of “Custom Quoted” in the catalog. These items can be viewed and added to a list, but orders will still need to follow the existing manual process.
- **Enable Free of Charge items to be shown in ZSP**
Ability to view Zebra offerings that are free of charge (e.g. Supplies samples). Previously, Solutions Pathway did not have the ability to show items that did not have an assigned list price. This enhancement provides visibility to selected free of charge items and shows a price of “0” in the catalog. These items can be viewed, added to a list, and ordered in ZSP.
- **0 Lead Time Text Fix**
Items which were previously showing an incorrect standard lead time of 6 weeks have been updated with the following text "Usually ships within one day". This change is implemented across the site where lead time is displayed.
- **Description attribute added to the Configurator Cart**
The CPQ cart has been enhanced to allow users to have visibility of the description of each SKU added to the cart. For each item in the CPQ cart, it is now possible to expand the row to see the item's description in addition to the currently available information (Part Number, Quantity, Price)
- **Improved search of recommended items in the Configurator**
Recommended Accessories, Software, Services and Training were not being displayed correctly in the "Select" sections. Functionality has been enhanced so that all SKUs linked to a model, including the recommended items, appear in the selection panes.
- **Mobile Layout Enhancements of the Configurator**
Simplified the layout of the Selectors and the configurator cart in order to improve the user experience on mobile

Solutions Pathway June 2020 Release:

- **Adding Same Item to Multiple Lines in Shopping Cart**

This functionality allows users to order the same part number as separate lines on the order. From Product Details and Product Listing Pages each time the user clicks on Add to Cart a new line will be created instead of merging them into one line.

If the user is entering the part numbers through quick add, the lines on the same load will still be merged. User can enter the part numbers again if they would like to add the part as multiple lines.

A new job aid is available to assist users on this functionality.

- **Enrichment of Supplies SKU Selector Tool Data**

Enriched a number of supplies SKUs to improve the experience of using the selector tool to identify correct SKUs.

- **Improvements to Contact Zebra Page**

Updated the Contact Zebra page so users are only shown appropriate help content based on their login. Also added new job aids to the site.

- **Issues fixed in this release:**

- Downloaded purchase list should no longer have formatting issues when descriptions contain special characters and double quotes
- Other various bug fixes

Solutions Pathway May 2020 Release:

- **Delete All Functionality in Current List** -This functionality enables users to delete selected or all items in their purchase list without having to save the list first.
 - In mini list view or in current list once user clicks on **Select All** checkbox on upper left corner.
 - Select a line item, then the **“Delete Selected Options”** button appears on top of list. Clicking on the option will delete selected items.
- **Added Track Shipment Hyperlink – (For Purchasing Users and Users who View Only Orders)**
 - Via ChatBot - For selected carriers, tracking number will contain a hyperlink which allows the user to track the shipment status real time.
 - Via Orders Dashboard - For selected carriers, tracking number in the Orders Dashboard will contain a hyperlink which allows the user to track the shipment status real time.
- **Update to ChatBot –** Purchasing users can now search for shipments by Part Number from the previous two weeks and are able to check availability for up to 10 items at a time.

Solutions Pathway April 2020 Release Update:

- Enhancements to the Predictive Search functionality including: – Ability to search for custom SKUs in the global search bar
 - Enhanced Copy and Paste ability within site and search bar
 - When search returns no results, a user-friendly message will be displayed along with quick links to frequently used categories
- Check availability enabled in the list for users with Standard Access who buy directly from Zebra.
- Enabled unit net and list price fields instead of one price field on Product Listing Page. This way users can easily identify list price vs their purchasing price. (i.e. Partners with ordering capability only).
- Updated Contact Page with links to individual quick reference guides.
- Enabled .XLS Downloads in Saved Lists.
- * In the Shopping Cart, a new option “Order Supplies in Rolls” is enabled. A check box will appear above line items when the cart contains supplies items that can be purchased as rolls. Once user checks this option, the roll quantity is automatically calculated and displayed under the quantity field and order quantity will be generated in rolls.
- E-contracts link which allows users to purchase Services outside of Solutions Pathway is displayed on Services Tab on related products and in the cart while moving the service items to a saved list.
- **New!** Downloadable Supplies Catalog.
- **New!** Feedback button within the platform to allow for anonymous feedback about Solutions Pathway (if you want a response to your feedback, please use the Contact page).
- Other minor bug fixes.

* Please note: For customers that have supplies in a cart prior to April 25th the button will not display until the item cache is cleared. Creating a new cart is advisable.